



NEWGEN Automates Madhya Pradesh Transport Department

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The NEWGEN solution provides the ease to monitor the revenue collection, fixing targets to each RTO and reconciling the account.

Thursday, October 12, 2006: **NEWGEN Software Technologies Ltd.** has deployed its BPM solution to automate business workflow processes at Madhya Pradesh Transport Department (MPTD). The project, which was implemented on a pilot basis in Bhopal, is to be replicated across MPTD's 45 Road Transport Offices (RTOs) in the state.

Speaking on the occasion, Diwakar Nigam, MD, **NEWGEN Software Technologies**, said, "We are happy to announce this implementation at Madhya Pradesh Transport Department, which required automating and integrating their business processes. With successful implementation of critical processes, such as vehicle registration certificate issuance, permit issuance, renewal of registration certificate and transfer of ownership, the department would not only be able to track and monitor real-time reports but also bring transparency in processing applications, which is key to enable e-governance in the department."

MPTD was using a system developed by Smart Chip Ltd (SCL) to issue smart cards to the citizens. This system helped capture and edit data at the enrollment stage to personalise with signatures of the authority before issuance of the card. However, the workflow was still manual.